

Agenda**MEETING OF THE BSO BOARD**

A meeting of the BSO Board will take place on **Thursday 27 February at 2.00 pm in the Boardroom, BSO HQ, 2 Franklin Street, Belfast.**

1. Apologies – Geraldine Fahy
2. Chairman’s Welcome and Opening Remarks
3. *Minutes*
Minutes of Meeting held on 30 January 2014 – *Marked A* **For Approval**
4. *Matters Arising from Minutes*
5. *Chief Executive’s Report* **For Noting**
6. Presentation on BSO Customer Survey – Year 5 – *Director of Customer Care and Performance – Paper BSO 13/2014 refers* **For Noting**
7. *Financial Matters*
 - (i) Finance Report – *Paper BSO 14/2014 refers – Director of Finance to Report* **For Noting**
8. Corporate Balanced Scorecard – *Paper BSO 15/2014 refers – Director of Customer Care and Performance to Report* **For Noting**
9. Board Governance Self-Assessment 2013/2014 – *Paper BSO 16/2014 refers – Director of Customer Care and Performance to Report* **For Approval**
10. Implementation of BSTP in BSO – *Paper BSO 17/2014 refers - Chief Executive to Report* **For Noting**
11. Proposed Board Visits for 2014/2015 – *Paper BSO 18/2014 refers – Director of Customer Care and Performance to Report* **For Discussion and Approval**
12. Benchmarking Report – *Paper BSO 19/2014 refers – Director of Customer Care and Performance to Report* **For Noting**
13. Transition to Shared Services Public Data Centre – *Paper BSO 20/2014 refers – Chief Executive to Report* **For Approval**
14. BSO HR Strategy – *Paper BSO 21/2014 refers – Director of Human Resources and Corporate Services to Report* **For Approval**

15. BSO Procurement Strategy – *Paper BSO 22/2014 refers - Acting Director of Operations to Report* **For Approval**
16. Review of Distribution of Work – *Paper BSO 23/2014 refers – Chief Executive to Report* **For Approval**
17. Any Other Business
18. Date of Next Meeting – *Thursday 27 March 2014 – 2.00 pm*
Boardroom, The Cottage, Greenmount Avenue, Ballymena.

The Board meeting will be preceded with a visit to the Shared Services Payments Centre at Greenmount, Ballymena which will commence at 12 Noon. Lunch will be provided