

Agenda**MEETING OF THE BSO BOARD**

A meeting of the BSO Board will take place on **Tuesday 28 February 2012 at 2.00 pm in the Boardroom, BSO HQ, 2 Franklin Street, Belfast.**

1. Apologies – Shane Devlin
2. **Chairman's Business**
3. Minutes of the Meeting held on 26 January 2012 – *Marked A* **For Approval**
4. **Matters Arising from Minutes**
5. Presentation on Customer Survey Results – *Director of Customer Care and Performance* **For Noting**
6. Finance Update – *Paper BSO 6/2012 refers – Director of Finance to Report* **For Noting**
7. BSO Service Offering – 2012/2013 – **BSO 7/2012 refers – Director of Finance to Report** **For Noting**
8. Corporate Balanced Scorecard – January 2012 – *Paper BSO 8/2012 refers – Director of Customer Care and Performance* **For Noting**
9. Benchmarking – *Paper BSO 9/2012 refers – Director of Customer Care and Performance to Report* **For Noting**
10. **HR & Corporate Services**
 - (i) Recruitment and Selection Policy & Procedures – *Paper BSO 10/2012 refers – Director of HR & Corporate Services to Report* **For Approval**
 - (ii) Health and Safety Policy – *Paper BSO 11/2012 refers – Director of HR & Corporate Services to Report* **For Approval**
 - (iii) Draft Security Policy – *Paper BSO 12/2012 refers – Director of HR & Corporate Services to Report* **For Approval**
 - (iv) Draft Business Continuity Policy – *Paper BSO 13/2012 refers – Director of HR & Corporate Services to Report* **For Approval**
 - (v) Report on Business Continuity Table Top Exercise – *Paper BSO 14/2012 refers – Director of HR & Corporate Services to Report* **For Noting**

11. Corporate Risk and Assurance Report 2011/2012 – *Paper BSO 15/2012 refers – Director of HR & Corporate Services to Report* **For Noting**
12. SAI Update - *Paper BSO 16/2012 refers – Director of Operations to Report* **For Noting**
13. Judicial Review – *Update – Chief Legal Adviser to Report* **For Noting**
14. Any Other Business
15. Date of Next Meeting – *Thursday 29 March 2012 – 2.00 pm – Lecture Room, Clady Villa, Knockbracken Healthcare Park, Saintfield Road, Belfast*