

07/05/2015

BY EMAIL

Chief Executive
2 Franklin Street
BELFAST
BT2 8DQ

Tel: 028 9536 3863
Email: FOI.BSO@hscni.net

Our Ref: FOI 43-2015

Dear

Your request for information was received on April 27th 2015 and was dealt with under the terms of the Freedom of Information Act 2000. Please be advised that the Business Services Organisation (BSO) has now completed its search for the information you requested with regards to the VMWare contracts held by BSO.

Please see below your specific queries and the relevant response to each.

1. Have these contracts been renewed?

I can confirm that both contracts have been renewed.

2. For the VMWare contract do you have the annual spend?

The VMWare contract has a total spend per year of £130,000.

3. For the VMWare Enterprise Plus Maintenance contract can I have a description?

A description of this contract can be found on the VMWare website by following this link: <https://www.vmware.com/uk/support/services/production>

4. Job Title, Email and Contact Number for Colin Bleakney.

The BSO does not routinely provide contact details for individual members of staff; however you may wish to use the generic contact details below:

HSC Business Services Organisation
Information Technology Services (ITS)
Centre House
79 Chichester Street
Belfast BT1 4JR

Email: itsenquiries@hscni.net

Telephone: (028) 9536 2200



I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter.

In the event that you require a review to be undertaken, you can do so by writing to

Administrative Services Manager,
2 Franklin Street,
Belfast,
BT2 8DQ

If, following an internal review, carried out by an independent decision making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the BSO has complied with the terms of the Freedom of Information Act.

You can contact Information Commissioner at:

Website: www.ico.org.uk

Phone: 0303 123 1113

Email: casework@ico.org.uk

Post: Information Commissioner's Office, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,

David Bingham
Chief Executive