

15/12/2015

BY EMAIL

Tel: 028 9536 3863
Email: FOI.BSO@hscni.net

Our Ref: FOI 476

Dear

Your request for information was received on November 22nd 2015 and was dealt with under the terms of the Freedom of Information Act 2000. Please be advised that the Business Services Organisation (BSO) has now completed its search for the information you requested with regards to the following services:

- Research and Evaluation
- General Consultancy Services
- Business Strategy & Operations
- Organisational Change Management & Leadership

Specifically you sought the following information in relation to these services:

- What (if any) existing multi-operator framework contracts may be in existence for these services and the periods of these agreements
- Is there a procurement plan for the rest of the financial year or next for any of these services

The BSO Leadership Centre operates a multi-operator framework or Associates List to provide extra capacity on a staff substitution basis to enable the Centre to fulfil its normal business and respond to customer needs. This work can include Business Strategy & Operations and Organisational Change Management & Leadership.

The Associates framework is created through a public advertising process which seeks applicants who are interested in providing their area of expertise to the Centre. The list of Associates is re-opened to applicants on an annual basis with a robust recruitment exercise that leads through to shortlisting, interview and successful applicants being placed on the framework. There is no guarantee of work to associates. The Centre ensures that value for money is a prime consideration in distribution of work to associates through adherence to procurement guidance.

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter.



In the event that you require a review to be undertaken, you can do so by writing to

Administrative Services Manager,
2 Franklin Street,
Belfast,
BT2 8DQ

If, following an internal review, carried out by an independent decision making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the BSO has complied with the terms of the Freedom of Information Act.

You can contact Information Commissioner at:

Website: www.ico.org.uk

Phone: 0303 123 1113

Email: casework@ico.org.uk

Post: Information Commissioner's Office, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,

David Bingham

Chief Executive