

Health and Care Number

Eye Care Information for Patients



From **11th June 2014** any patient who wishes to claim partial or full help towards their eye care must provide their optometry/opticians practice with their Health and Care Number.



How do I obtain my Health and Care Number?

- You can find your Health and Care Number (HCN) on your medical card if it was issued from July 2004 onwards. Any medical cards issued before July 2004 will have an NHS number which is no longer in use.
- Due to recent changes in data protection policy, patients will no longer be able to order new medical cards over the phone. If you would like to request a new medical card or update your address with us, please complete the form at the following link:

<http://www.hscbusiness.hscni.net/services/2507.htm>

- You can also write to us to request a new medical card. You may also wish to update your address or amend any incorrect details with us in writing. Please address all correspondence to:

Medical Department
Business Services Organisation
2 Franklin Street
Belfast
BT2 8DQ

- Remember, if you are normally eligible for a Health Service eye examination or assistance towards the cost of your glasses and do not provide the optometry / opticians practice with your Health and Care number, you may have to pay for your eye examination or the full cost of your glasses.

Website:

www.hscbusiness.hscni.net



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