

**FOR ACTION & INFORMATION**

**TO: OPTOMETRY CONTRACTOR  
PRACTICES USING THE  
'OPTOMETRY-VIEW' NIECR**

23<sup>rd</sup> OCTOBER 2020

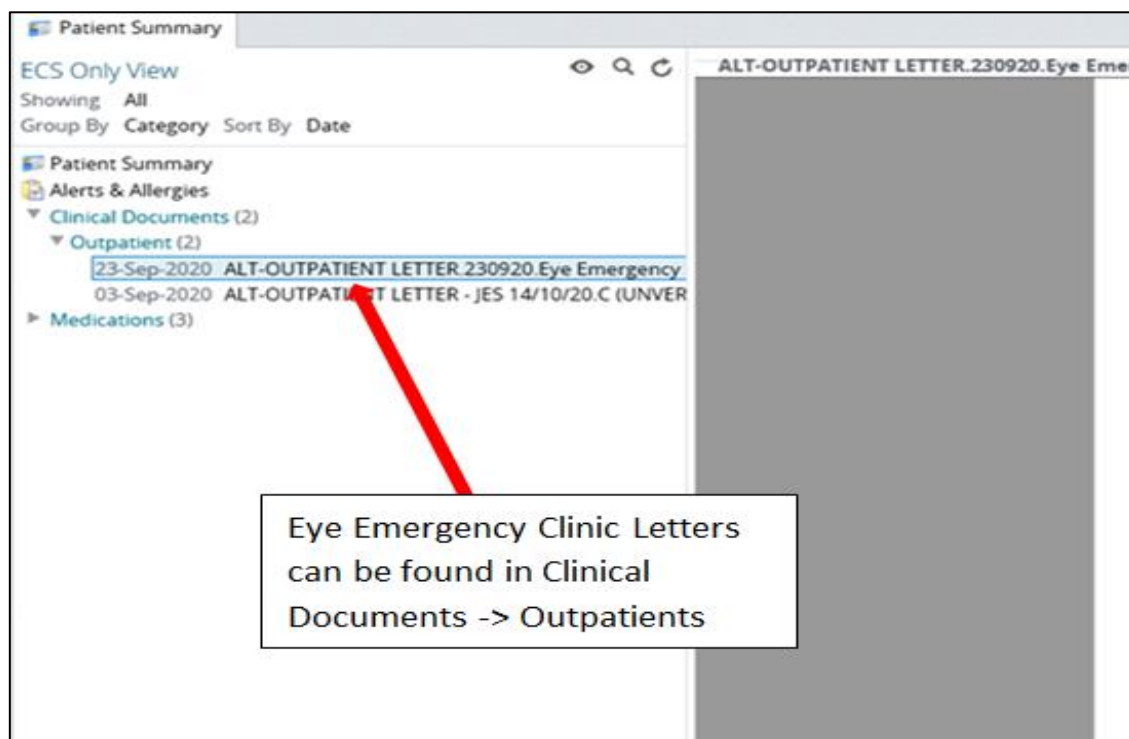
Dear Colleague


**NIECR \*\* IMPORTANT UPDATE \*\***

From October 2020 the Optometry-view NIECR now contains letters which have been generated by **Western Health & Social Care Trust Eye Emergency Clinic** in relation to patients who have attended the clinic and service.

The outcome letter(s) for patients who have attended the Western Health Trust Eye Emergency Clinic are now be visible in the 'Clinical Documents' section of the patient's NIECR and are annotated as "**ALT-OUTPATIENT LETTER <<Date>> Eye Emergency**"

Access to the letters is demonstrated in the screen shots below.






**Western Health & Social Care Trust**  
**Altnagelvin Area Hospital, Glenshane Road, Londonderry BT47 6SB**  
**Telephone (028) 71 345171**

**Smoking is not permitted on any Western Health and Social Care Grounds**

**IN CONFIDENCE**

Letters will be addressed to the patient's GP and will contain examination details, medication information and any follow-up appointments plans.

**Eye Emergency Clinic**



Dear Dr

**PATIENTS NAME**                      **DOB:**  
**ADDRESS: :**  
**HOSP No:**                      **: No:**                      **CLINIC DATE:**

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**Diagnosis:**              Right dry eyes  
                                  Left herpetic simplex keratitis

**Visual acuity:**        Right eye 6/7.5  
                                  Left eye 6/38 improving to 6/15 with pinhole

Optometrists are reminded that NIECR is in place to support direct clinical care for your patients and Ophthalmic Services in the HSCB and the NIECR team in the BSO, trust that you will find this new addition to the NIECR helpful in your clinical practice. Please ensure that you have discussed access to the NIECR with your patient and that you have consent to view their NIECR.

Optometrists can apply for an NIECR account in order to access relevant and medical and other clinical information in relation to their patient, in order to assist in direct patient care. Information and guidance for Optometrists in relation to the governance and application process can be found at the link noted below (or [click here](#)). In addition, training resources and videos are hosted at the link noted below (or [click here](#)).

- NIECR – Information on governance and application process:  
[http://www.hscbusiness.hscni.net/pdf/NIECR\\_Optometrist%20Information\\_v1%20\(Sept%202018\).pdf](http://www.hscbusiness.hscni.net/pdf/NIECR_Optometrist%20Information_v1%20(Sept%202018).pdf)
- NIECR User notes & training videos:  
<http://www.hscbusiness.hscni.net/services/2974.htm>

**\*Optometrists are reminded that they should not access their own NIECR\***

**PLEASE ENSURE THAT YOU DISSEMINATE THIS INFORMATION TO ALL  
OPTOMETRISTS USING NIECR IN YOUR PRACTICE**

If you have any queries in relation to this information please contact  
[ophthalmic.services@hscni.net](mailto:ophthalmic.services@hscni.net) in the first instance.

Yours sincerely

Ophthalmic Services

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Directorate of Integrated Care  
Health and Social Care Board