

Optometry Practice Newsletter

VOLUME 5: Issue 4 June 2017

PRIMARY CARE OPTOMETRISTS & THE GLAUCOMA EYECARE PATHWAY

IOP REPEAT MEASURES: LEVEL I Local Enhanced Service

Since its introduction in December 2013, Level I LES continues to reduce the numbers of unnecessary referrals for suspect Ocular Hypertension following an initial assessment of IOP. The commissioning of an enhanced service has facilitated accredited optometrists to be remunerated to repeat IOP measurement by Goldman or Perkins applanation tonometry. As of the April 2017, almost 6,500 patients have accessed the IOP Repeat Measures LES with an overall referral rate of 31% following the repeat test. **This means that**

following intervention by a primary care optometrist 4,466 patients have not been unnecessarily referred to the hospital eye service.

To date over 400 Optometrists have undergone the accreditation process for Level I LES provision. The accreditation process is delivered by HSCB in conjunction with Ulster University and involves practical demonstration of applanation tonometry and a short MCQ assessment on clinical aspects of Ocular Hypertension and Glaucoma (supported by two sort distance learning presentations). If you, or an optometrist who is working in your practice, are not already accredited to provide Level I LES please contact one of the optometric clinical advisers in the HSCB by email:

janice.mccrudden@hscni.net |
fiona.north@hscni.net |
margaret.mcmullan@hscni.net

Should demand be sufficient to host a further accreditation session this will be arranged by the Health and Social Care Board.

ENHANCED CASE FINDING FOR GLAUCOMA & OHT LEVEL II Local Enhanced Service

Level II LES for **enhanced case finding for glaucoma and OHT** was introduced initially as a pilot service in the summer of 2016. The service

specification for Level II LES was finalised in early November 2016 following the publication of final joint Royal College of Ophthalmologists and NICE guidance in relation to the Commissioning of Glaucoma Services. Level II LES enables accredited optometrists to be remunerated to provide additional clinical tests which

add value to the referral. These tests are aimed at reducing the level of false positive referrals for glaucoma and OHT which are sent to the hospital eye service.

Across Northern Ireland there are currently 83 optometrists signed up as Level II LES providers.



Congratulations to the optometrists who have successfully completed and attained the Professional Certificate in Glaucoma and who are now eligible to provide Level II LES.

Optometrists who are not Level II LES accredited can refer patients that are eligible for Level II LES to their optometric colleagues either within their practice or, in another practice nearby. **If you intend to refer a patient to a colleague for Level II LES it is essential that you read the eligibility criteria for Level II LES to ensure that the clinical criteria for Level II LES provision are met and that your patient is eligible for Level II LES. Please review the patient and clinical eligibility criteria for access to Level II LES which is available at this link ([click here](#)). If you have any queries any one of the HSCB Optometric advisers will be happy**

to discuss the service specification with you.

http://www.hscbusiness.hscni.net/pdf/NI_Optomtry_LES_II_Enhanced_Case_Finding_Glaucoma_OHT_Final_Service_Sepcification_and_LES_agreement_November_2016.pdf

If you are an optometrist and have successfully completed the Professional Certificate in Glaucoma but have not currently signed up for Level II LES for Enhanced Case Finding for Glaucoma and OHT please contact any one of the HSCB optometric clinical advisers who will be happy to discuss the service with you janice.mccrudden@hscni.net | fiona.north@hscni.net | margaret.mcmullan@hscni.net

In the incoming months the Health and Social Care Board (HSCB) hope to progress work to establish a more formal mechanism for inter-professional referrals for Level II LES and make available information on the location and names of Level II accredited Optometrists who are happy to receive inter-professional referrals. In the interim whilst this work is progressing if you have a patient whom you wish to refer for Level II LES please contact one of the HSCB Optometric clinical advisers to discuss the referral and the options available in your local area.

As a newly commissioned primary care optometry service, Level II LES offers much potential to further reduce and manage the demand on the glaucoma service within ophthalmology and it is important that

the skills of primary care optometrists in enhanced clinical assessment under Level II LES can be utilised to optimum effect.

****PLEASE NOTE THE FOLLOWING IMPORTANT POINTS IN RELATION TO LES PROVISION****

1. LES Claim form: The claim form for the LES has been update and is now a combined Level I and Level II claim. Optometrists should complete the relevant section pertinent to the service they have provided. Please also note that the revised claim form now allows you to indicate if you have referred your patient to a Level II LES accredited optometrists for Level II provision. The updated claim form is available at the following link:

<http://www.hscbusiness.hscni.net/services/2480.htm>

Please ensure that you use this updated LES claim from with immediate effect and that you

advise any administrative staff of the revised claim form.

2. Completion of LES claims: Please ensure that you complete each claim correctly. Each month BSO have to return a number of claims as they are incorrectly completed or have missing information. It is hoped that by September LES claims (Level I and Level II) will be enabled and activated on the Ophthalmic Claims System (OCS) and practices will be able to submit their LES claims electronically.

****In the first four months of this year, 136 Level I claims have been returned to practices because they were incorrectly completed. Please take a few minutes to check your claims before submission to BSO****

THANK YOU FOR YOUR ONGOING SUPPORT FOR OPHTHALMIC SERVICE DEVELOPMENTS IN THE GLAUCOMA EYECARE PATHWAY

DEVELOPING EYECARE PARTNERSHIPS



[Developing Eyecare Partnerships](#) (DEP) is in the later stages of the work to create the vision and develop the

foundations on which sustainable improvements in eyecare provision in Northern Ireland can be delivered. The [Annual Report](#) on the 4th year of DEP outlines the aims, the structures, the objectives, the achievements and the next steps for DEP as it moves into the final

year. The Health and Social Care Board would like to thank you for your ongoing support and commitment to ophthalmic service development, transformation, and quality improvement. Your enthusiasm for the developments to date is appreciated and

HSCB hope that this will be sustained as DEP moves to the next stage and the work to develop and improve eyecare services will gain greater momentum within the wider HSC reform agenda.

As advised in the last issue of the HSCB Optometry Newsletter the Regulation and Quality Improvement Authority (RQIA) have recently conducted a

review of [Developing Eyecare Partnerships](#). A multi-disciplinary UK-based team visited Northern Ireland on two separate occasions to gather evidence and talk to key stakeholders involved in the work to develop and improve eyecare services through DEP.

Thanks are extended to the Chair of Optometry Northern Ireland (ONI), committee members

and other individual optometrists who met with the review team during their visits to Northern Ireland.

In the next HSCB Optometry Practice Newsletter you will be provided with a summary of the work of DEP over the five years and information on the how it is anticipated that this work will continue.

Ophthalmic eHealth and IT Integration

In recent issues of the HSCB Optometry Newsletter update you have been kept informed of the work in relation to IT integration and eHealth and how this impacts on Ophthalmic Services. Integration of primary care optometry within the wider HSC network is an integral part and vital component of the work of [Developing Eyecare Partnerships](#). Connectivity to the HSC network via the FPS Optometry portal opens the door and enables GOS contractors to access:

1. Electronic GOS claims (the Ophthalmic Claims System – OCS) and
2. Electronic Referral (eReferral via the Clinical Communications Gateway – CCG)
3. Optometry Practice HSCNI email accounts
4. Northern Ireland Electronic Care Record (NIECR)
5. The HSCB Primary Care Intranet site



Some Facts and Figures

Currently 221 of the 275 Optometry practices in Northern Ireland are connected to the HSC Network via the FPS Optometry portal

All of these practices have the potential to access every application which has been and will be made available for optometry.

Currently 176 Optometry practices are enabled for use of eReferral via the CCG

Optometrists in all of the 176 practices that have been enabled to use eReferral can generate referrals which are received immediately by the hospital eye services and which do not need to be sent to the GP in order to be processed and passed to secondary care.

eReferral is **immediate, secure and efficient** and ensures that there are no delays in the pathway for a referral 'into' the HSC Trust. Referral options exist for several sub-specialities and work is ongoing with Orthoptic services in the various HSC Trusts to develop an option for eReferral for Orthoptics. It is not likely that Orthoptic services will be an eReferral option in all HSC Trusts due to the complexities in the mix and cross-over between community and hospital based services.

Currently 221 practices have been issued their Optometry HSCNI email account information

In late April 221 practices were issued the information on their HSCNI email account and practices were requested to activate the account at that time. The Health and Social Care Board and Business Service Organisation will use this email account as the primary means of communication with GOS contractors. Please ensure that the account is checked regularly, at least once daily.

Access to Northern Ireland Electronic Care Record (NIECR) for Optometrists

The Health and Social Care Board have been progressing work to enable access to the NIECR for Optometrists. NIECR is currently the central single point source for a person's health and social care information as it hosts information on a patient's interactions with primary and secondary health care services. For Optometrists access to this information will facilitate improvements in continuity and quality of care as an Optometrist will have current and up to date information in regard to ophthalmology appointments, attendance at Diabetic Eye Screening and any other ophthalmic related activity. It is hoped that a pilot to test Optometrist access to NIECR will take place towards the end of 2017 and HSCB will keep you fully informed in regard to the progress of this eHealth project.

Access to the HSCB Primary Care Intranet Site

Optometry Practices using the FPS Optometry portal can access the newly updated HSCB Primary Care Intranet. This is an online resource for *all primary care contractors* in Northern Ireland – Medical, Ophthalmic, Dental and Pharmaceutical. The Primary Care Intranet is accessible from the FPS Optometry Sharepoint landing page – please follow the link to view the content and information hosted on the HSCB Primary Care Intranet site.

Northern Ireland Project ECHO®

Over the past year Optometrists across Northern Ireland have been involved in [Project ECHO®](#). Optometrists involved in ECHO® (Extension for Community Health Outcomes) participated in monthly interactive sharing and learning sessions with their peers in community and a variety of ophthalmic professionals from secondary care. Please visit the Northern Ireland ECHO® website for more information on ECHO® <http://echonorthernireland.co.uk/>



ECHO® is used world-wide as a platform to support delivery of safe and accessible health care and the same concept and aims apply within Northern Ireland ECHO® where ECHO will be utilised in supporting new ophthalmic service developments. It is hoped that the foundations in knowledge distillation and relationship building which have been created to date, will support the optometrists involved in Project ECHO® to become involved in new services. Plans are progressing for these Optometrists to become involved in the review and care of OHT patients in collaboration with the glaucoma service in Belfast Health & Social Care Trust.

The Optometrists within the within two Optometry ECHO® Knowledge Networks – Acute Eye and Glaucoma & Macular each undertook nine ECHO® sessions. Each individual session focussed on a specific area of eyecare or clinical topic. Areas of clinical care covered in the sessions included:

The Glaucoma & Macular ECHO® Optometrists accessed:

- **Diabetic Retinopathy Screening** – Discussion, learning and engagement with Professor Tunde Peto and optometrist peers
- **Retinal Vein Occlusion**; the Vitreo-Macular Interface; Diabetic Macular Oedema – Discussion learning and engagement with Mr Michael Williams and optometrist peers
- **OCT** – Investigations and Interpretations – Discussion, learning and engagement with Dr Gerry Mahon and optometrist peers

- **Glaucoma** – New and Emerging Treatments; What is New – Discussion, learning and engagement with Prof Augusto Azuara-Blanco and optometrist peers
- **Glaucoma** – What NOT to miss in evaluating glaucoma patients – Discussion, learning and engagement with Prof Nathan Congdon and optometrist peers

The Acute Eye Optometry/Ophthalmology ECHO®

At each Acute Eye session the optometrists joined each other and the ECHO® Hub, from their practices (or, in some cases their sitting room!) via telelink technology “Zoom”. A secondary care clinician based at the ECHO Hub in the NI Hospice Education Centre gave a short clinical presentation on a specific topic and two ECHO optometrists presented case studies with resulting discussion, learning and sharing of experiences between the primary care optometrists and secondary care clinician, and peer to peer.

Topics included:

- **Flashes and Floaters –with Ms Suhair Twaij Clinical Lead for Eye Casualty**
- **Red Eye with Dr Orla McNally BHSCT**
- **Sudden Sight Loss with Mr Sri Kamalarajah BHSCT**
- **Disc Disease with Mr Pat Hassett WHSCT**
- **Corneal and Contact Lens Related problems with Prof Jonathan Jackson BHSCT**
- **Dry Eye with Miss Janet Sinton WHSCT**
- **Headaches with Ms Jayne Best BHSCT**
- **OCT interpretation with Dr Gerry Mahon BHSCT**
- **Eye Casualty Referrals with Dr Nick Cotton BHSCT**

Some comments from ECHO participants on their experience:

“Being able to discuss such relevant issues with both peers and specialists is hugely useful”

“Exposure to a wide variety of specialists and topics has been very useful . It has enabled us to ask those questions that we often don't get the chance to raise”.

“I appreciate hearing other Optometrists' views on referral and am always reassured that other Optometrists have the same queries and concerns that I do”.

“I have been able to share the outcomes of the discussions that we had with colleagues in my practice”

The Health and Social Care Board would like to thank the Optometrists who have given their time and shown enthusiasm and dedication in their involvement with ECHO®; as individuals in their commitment to ECHO® they have demonstrated the belief “if it is to be, it is up to me”.

Optometrist Independent Prescribing

In the [March 2017 issue](#) of the HSCB Optometry Practice Newsletter you were advised about the successful work of Developing Eyecare Partnerships Task Group 1 in obtaining funding from the Department of Health (DoH) to provide clinical placements for twelve primary care optometrists undertaking the Independent Prescribing (IP) qualification. Applications were sought from Optometrists for the twelve placements and these will be made available to the successful applicants in the incoming months (up to the funding year ending March 2018). The funding will enable the Belfast and Western Health and Social Care Trusts to provide 24 clinical sessions for each Optometrist who is undertaking the IP training for the year 2017/18. Each funded placement will provide the required clinical exposure and experience for each optometrist across a variety of ‘clinical’ settings including eye casualty, corneal clinics, general ophthalmology etc...

One Optometrist who has just recently completed her clinical placement as part of her IP training is Anita Gillen. Anita is a highly motivated primary care optometrist having already successfully completed her Professional Certificate in Glaucoma,

Professional Certificate in Medical Retina. After passing the Postgraduate Certificate in The Theory of



Anita Gillen, Primary Care Optometrist

Independent Prescribing Anita began her clinical placement in the Western Health and Social Care Trust. Anita (pictured) has kindly provided some comments on her experience of the IP clinical placements:

***“As the first Board funded IP placement candidate, I found it a challenging experience, albeit I have had an incredible insight into the HES. I have met several highly talented individuals, whom have kindly shared their wisdom, with professional courtesy in a respectful encouraging manner. I feel this is fundamental to enhancing the future development of any individual and the way forward in building the legacy of DEP, which will improve the patient journey, advance the skills of Optometrists and alleviate the strain on secondary care.*”**

I found the process of setting up the placement extremely smooth due to having the assistance of HSCB staff whom have been extremely helpful, approachable and encouraging. I would like to thank you all. My IP placement was intense but that was my personal choice. I started my 24 sessions on the 17 January and my

final day was 15 March. One of the most challenging roles was writing up each clinic for the College logbook. This was an incredibly arduous task along with working and the demands of everyday life. Next stage is the final exam in London; my current bedtime reading is the College CMG...”

Northern Ireland Formulary: Dry Eye Preparations – Reminder of Advice & Resources

The 2017 Northern Ireland Sight Test and Ophthalmic Public Health Survey

In the September and December 2016 issues of the HSCB Optometry Practice



Newsletter information was provided on the Dry Eye Chapter of the Northern Ireland Formulary which is accessed at the following link ([click here](#))

<http://niformulary.hscni.net/Formulary/Adult/11.0/Pages/default.aspx>

In addition at recent CPD events at Greenmount practitioners were provided with extra information from Pharmacy colleagues in the HSCB on optimisation of medicines in regard to ophthalmic preparations. Optometrists are asked to bear in mind the advice in the Northern Ireland Formulary and the recommendations in respect of self-care and Dry Eye preparations when

dry eye is noted and treatment may be required.

The 2017 Northern Ireland Sight Test and Ophthalmic Public Health Survey took place from mid-January to end February 2017. 92 Optometry practices took part in the survey with returns from 171 individual optometrists. During the survey period information from 3,312 sight tests was



2017 Northern Ireland Sight Test & Ophthalmic Public Health Survey

recorded using the online survey template. The Health and Social Care Board have worked with the Department of Health to analyse, collate and review the findings from the survey and it is hoped that the report of the 2017 Northern Ireland Sight Test and Ophthalmic Public Health Survey will be available during the summer months.

The Health and Social Care Board extend thanks to the 92 Optometry practices and 171 individual optometrists who took time to participate and complete the survey. The information you have provided in relation to eyecare provision in primary care optometry through your survey returns will assist the work of Developing Eyecare Partnerships and has provided useful data in relation to

patient and service user demographics, elements of ophthalmic public health, referral patterns and ophthalmic prescribing. All practices that participated in the 2017 Survey will be contacted by DoH when the report of the 2017 Survey is published.

GOS UPDATE

SPARE PAIRS

A REMINDER

No child is automatically entitled to a spare pair of glasses under GOS but, as you will be aware, in exceptional circumstances a spare pair may be provided, as detailed in **MOS 295** available at



<http://www.hscbusiness.hscni.net/services/2377.htm> or, [click here](#). If a patient, under the care of the hospital, has been issued with one voucher but it is felt at the time of dispensing that they fall into one of the 'spare pair categories', as listed in MOS 295, approval may sought from BSO ophthalmic services for a second voucher to be issued. Again as detailed in MOS 295 this second voucher may be issued by the dispensing practice and submitted with an approval number, to BSO, for signoff by an adviser. The facility to issue the second voucher from the practice dispensing the hospital prescription was set up to avoid having to send the patient back to the hospital clinic for another voucher as this is a difficult and time consuming process for both the patient and the hospital staff. Practices are asked to use this facility if this issue arises and not direct the patient back to the hospital for a second voucher.

SIGNATURES ON CLAIM FORMS

A REMINDER

Contractors are reminded of their responsibilities in regards signatures on GOS claim forms.

Several cases have come to light recently of claim forms having been signed on behalf of a patient, or “pp’d”, by a member of staff in a practice. This is illegal and contractors should remind all staff that they must not sign claim forms on behalf of patients.

The patient must sign themselves as required on the claim forms. The only exceptions are

1. For a child when the form may be signed by a parent or guardian.
2. For an adult who is unable to sign for themselves due to illness or disability, a person who has power of attorney for them may sign on their behalf.

Forms must **never** be signed on behalf of a patient by a member of the practice staff.

Award for Dungannon Practice



Congratulations are due to Noel McCrystal and his staff at McCrystal Opticians in Dungannon on achieving the prestigious Family Practice of the Year award at the recent 2017 Optician Awards. The practice was up against stiff competition from other practices throughout the UK and Ireland and was the only practice from Northern Ireland to win an award at this year’s ceremony. Their achievement is in recognition of the hard work and dedication that they have shown in the provision of family eyecare over many years.

Well done to all the team at McCrystal opticians!!

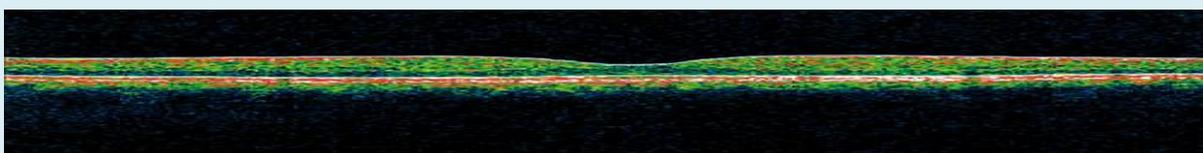
DOCET Update

DOCET has two new CPD modules available for any College member to access.

Open Your Eyes: Modern life and its effects on the eye – Smoking.

The Public Health Agency in NI advises that all healthcare practitioners whether nurses, social workers, optometrists, or anyone who has contact with patients, have a responsibility to raise awareness of public health issues with their patients. They are encouraging us to “Make Every Contact Count” particularly in relation to smoking. If you haven’t been able to attend the HSCB/PHA Brief Intervention Training (BIT) on Smoking Cessation yet but would like some advice on raising the issue with your patients this DOCET module is well worth doing. As well as improving your skills and confidence in discussing this issue with your patients you will gain a CET point.

Advances in Eyecare – Future Technology



Keep up to date with the latest developments in optometry through this very informative module.

Also remember that DOCET has an extensive range of peer review material available if you are planning a practice peer review session with colleagues.

To access these and the wide variety of other CPD topics covered by DOCET [click here](#) or visit the DOCET website at <https://docet.info/>. DOCET currently has 21 CET points available.

SPEARS UPDATE

SPEARS has now been fully rolled out across the southern LCG with 73 optometrists in 42 practices (out of 46 in the southern area) now accredited and providing this vital service to patients with acute, sudden onset, eye problems.



Activity continues to increase; over 3000 patients have accessed SPEARS since the pilot commenced in 2015. 80% of the patients presenting continue to be managed in primary care optometry practice with the most common conditions being, as expected, conjunctivitis and dry eye and a significant number presenting with flashes and floaters, corneal abrasions and foreign bodies. The optometrists in the southern area are providing excellent local access to high quality eyecare for their patients while ensuring that those requiring urgent specialist ophthalmology care are referred quickly along the

appropriate pathway, which in most cases is Eye Casualty. Public awareness of SPEARS is being raised through local press releases - look out for articles on SPEARS in the local southern area newspapers – and on social media via Twitter at @HSCBoard.

SPEARS is currently funded in the south for 2017/18 by the southern LCG and much work is ongoing to secure recurrent funding through the Department of Health for continuation of the service in the southern area and to enable further extension across other areas of Northern Ireland.

Optometry Training Events in Northern Ireland

Tues 25th April saw one of our biggest audiences to date, with over 160 attendees throughout the day at Greenmount College, for a full day of CET presentations. These events are proving more and more popular as time goes on. Not only are they a popular way to gain some of your required CET points, but they also allow delegates time to catch up with friends and colleagues and find out what else may be happening in the optical world in other areas of the province as well as any gossip there may be.

Over the last few years, as a result of the changes happening in optometry locally, the format of our events has changed slightly to ensure we try and cover a local angle on topics and reflect on current points of interest.



Optometry is going through a rapidly changing period with practitioner's roles changing and so many of you already offering additional services to patients. It's therefore important that the HSCB in conjunction with the BSO when organising our training days ensure our practitioners are kept as up to date as possible with local protocols and services.

The feedback from April's event was excellent and I'm glad so many of you enjoyed it and felt it was worthwhile

learning. This feedback is analysed and used in planning future events so we really do appreciate it. Many of you suggested some interesting topics for future events and we will certainly consider many of them. Our events are tailored for local practitioners and where possible we try to use local speakers who are experts in the topic and can speak on the clinical picture here in Northern Ireland

We are fortunate enough to currently be able to offer these events free of charge to all those who attend, but we do have to fund them from Health Service budgets. Many of you in your feedback wonder why we always use Greenmount and not local hotels or other venues perhaps in the West of the province. Essentially the HSCB has to justify all spending as proportionate and reasonable and using hotels is not allowed. Greenmount College offers us value for money, can provide the size of accommodation we require, IT equipment and also has local in house catering available at a very reasonable cost. There are not many other facilities I am aware of throughout the province that can provide all this, but if you know of any do not hesitate to let us know. The parking can sometimes be difficult given the large number of delegates attending but the facility does have the capability for a large number of cars so it's just a matter of arrive early to secure a spot near the meeting room. I appreciate this time there was some particular problem along the road to Greenmount, and that was why we delayed the start, as information was given to us about a

traffic issue. However with careful management and your cooperation we made up the time and finished as planned.

As you can understand it's all about budgets and whilst it might be lovely to provide a bigger selection of food, biscuits in the afternoon or conference packs these are not necessarily considered essential for learning at the event, so unfortunately at this point given the current financial constraints we are not going to be able to offer these additional luxuries.

The information we gathered this time in relation to preferred days and times has been very useful and it's great to know that the majority of you prefer Tuesdays as a training day and are flexible about whether its morning, afternoon or all day. Post code analysis was also carried out in relation to the addresses of those practitioners registered in Northern Ireland. The majority are in fact mostly based within a 30 mile radius of Belfast and this explains why most of our training is east of the Bann. Greenmount however does in general offer easy road access from all areas as well as having a fairly central position in Northern Ireland and given all the other advantages its offers we don't have many other venues that can compete currently.

So many thanks for your continued support at these events, and if that was your first, hopefully we will see you at many more. Remember it seems booking early is the key for future events as places fill up quickly.

Hopefully the information above will have given you a greater understanding about why we currently do things as we do and clarified some of the feedback questions you may have had. Keep the ideas coming for topics and watch out for the

information on our next event in the autumn. If you have any additional comments/queries relating to CET/training do not hesitate to email me Janice.mccrudden@hscni.net or any of the other ophthalmic advisers

THE END OF AN ERA IN BSO EYESERVICES



Larry Noade, (Second from right) with the Ophthalmic Team in BSO.

Larry Noade, has for many years, been a familiar and friendly voice at the end of the phone when you call BSO eye services. He has worked here now for 42 years and Thursday 16th May was Larry's last day. I am sure you all concur in wishing Larry a long and happy retirement and thank him for all his years of service and patience and advice on the end of the telephone.

IT SECURITY: Advice Following Recent Cyber Attack

Following the recent global Cyber-attack GOS contractors are reminded about the importance of IT security and the need to be vigilant and alert to suspicious emails etc... Practices are also reminded that Windows XP is no longer supported and if you currently use Windows XP on your practice computer (s) you should seek advice from your IT provider if you have any queries in relation to your IT security and IT systems protection.



Further information on the Cyber-attack is available from the Police Service of Northern Ireland website <https://www.psni.police.uk/news/Latest-News/140517-psni-encourages-businesses-to-act-against-potential-cyber-threat/>